Information Sheet for Application for Assistance



Human Services Department (HSD) benefits:

Medicaid: Provides free or low-cost health coverage for certain low-income individuals and families. Depending on your household income, some household members may qualify for full or limited Medicaid Coverage.

Medicare Savings Program: Provides help paying for your Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance) premiums and Medicare deductibles.

Supplemental Nutrition Assistance Program (SNAP): Helps many low-income households buy the food they need to stay healthy, productive members of society.

Cash Assistance: Provides cash assistance for families, dependent needy children and disabled adults.

Low Income Home Energy Assistance Program (LIHEAP): Assists eligible low-income families and individuals with their heating and cooling costs.

Apply for the benefits above online at:

www.yes.state.nm.us

Or take your signed application to your local Income Support Division (ISD) office
Or mail your signed application to:

Central ASPEN Scanning Area (CASA) PO Box 830 Bernalillo, NM 87004

Or fax your signed application to 1-855-804-8960

You can also apply for Medicaid over the phone by calling 1-855-637-6574



New Mexico Health Insurance Exchange (NMHIX)

- The NMHIX is a way to shop for and compare health insurance plans for individuals and families who are not eligible for Medicaid.
- You or your household may qualify for a program that can help you pay for a health insurance even if you earn as much as \$98,000 a year (for a family of four).
- Tax subsidies that can immediately help pay your premiums for health coverage may be available.

You can apply for affordable health insurance online through the NMHIX at:

www.bewellnm.com

Or call 1-855-996-6449 TTY: 1-855-855-2018

Assistance Programs							
	full or limited Medicaid Coverage. The following are some types of Medicaid that						
	Complete S	Sections 1-9 & 16					
Medical Assistance	 Newborns Children through age 18 Parent(s)/Caretaker(s) Pregnant women Low-income adults Emergency Medical Services for Aliens (EMSA) 						
	Complete Section	ns 1-9,12-13 & 16					
	Aged, blind and disabled individualsWorking Disabled Individuals	 Institutional care Home and Community Based Services Waiver 					
	NM HEALTH INSURANCE EXCHANGE (NMHIX) The NMHIX is a way to shop for and compare health insurance plans for individuals and families who are not eligible for Medicaid. If you do not qualify for Medic you or members of your household may be eligible to receive a tax subsidy that can immediately help pay for health insurance premiums. If you or members of your household do not qualify for Medicaid, your application will be automatically sent to the NMHIX, where you or members of your household may be found eligible other health insurance affordability programs.						
Medicare Savings Program	Medicaid benefit that provides help with paying for your Medicare Part A (Hospital Insurance) and/or Medicare Part B (Medical Insurance) premiums and Medicare deductibles. Complete Sections 1-9,12-13 & 16						
Supplemental Nutrition Assistance Program (SNAP)	The Supplemental Nutrition Assistance Program (SNAP) helps many low-income has SNAP benefits are simple to use when you purchase food at your grocery store. Complete Sections 1-3, 5-7, 11 - 13, 15 & 16 so ISD can determine ber	nouseholds buy the food they need to stay healthy, productive members of society. nefits faster.					
Cash Assistance	Temporary Assistance for Needy Families (TANF) provides cash assistance to families who qualify. or General assistance can provide cash assistance for dependent needy children and disabled adults who are not eligible for assistance under a federally matched cash assistance program, such as New Mexico Works (NMW) or the Federal program of Supplemental Security Income (SSI). Complete Sections 1-3, 5-7, 10-13, 15 & 16						
Low Income Home Energy Assistance Program (LIHEAP)	The Low Income Home Energy Assistance Program (LIHEAP) assists eligible Low Complete Sections 1-3, 5 -7, 14 & 16	Income Families and Individuals with their heating and cooling costs.					

		application today, please	-							
SNAP/Food benefits start from the date										
We will accept your application if it contains your name, add										
you to fill out a complete application for faster benefit determination. You can bring, mail or e-fax (1-855-804-8960) the application to ISD. Check the Programs You Want to Apply For ► SNAP/Food Medical Assistance Cash LIHEAP										
117										
Tell Us If You Need ► ☐ Help Filling out the Application?	☐ Free Language Help?	Preferred Language		Transportation [Disability Accommodation					
	► Applications for SNAP and CASH Assistance require an interview. An interview is not required for most categories of Medical Assistance. If you are applying for a program that requires an interview, do you prefer a telephone interview? Tell us why, please check one:									
☐ I am disabled ☐ Illness ☐ Domest		☐ Age 60+	☐ Caring for a child und	er age 6	☐ Caring for others					
☐ Live too far from office ☐ Bad weather ☐ I do no	t have transportation	Other reason:								
1. Tell Us About You: If you need help filling out this applicatio section for that person.	n or getting the needed	information, contact your local	I ISD office. If you are a	pplying for someor	ne else, complete this					
First Name, Middle Initial, Last Name	Date of Birth (optional	for SNAP and Cash)	Best Time to Contac	t You						
Street Address	City	County	State	Zip Code						
E-mail Address	Telephone Number		Alternative Telephon	e Number (optiona	l)					
If your mailin	ng address is different, p	lease fill it in below. If not, plea	ase leave blank.							
Street or PO Box Address	City		State	Zip Code						
Are you a resident of New Mexico? ☐ YES ☐ NO		remain in New Mexico? ∕ES □ NO		Are you homeles						
Do you want to get your information sent to your e-mail? If YES above.	, please fill out your mos	t current e-mail address		☐ YES ☐ NC)					
Expedited SNAP Screening (SNAP only) Fill this out if you a eligible for Expedited SNAP, you must get SNAP within 7 da your request for a conference. Ask to speak to a supervisor	ys. If you are denied e	expedited service you have a								
1. Will your monthly income be <u>LESS</u> than \$150 <u>and</u> mon				☐ YES ☐	NO					
2. Will your monthly home and utility costs be MORE than your income, cash and money in the bank?										
3. Is your household a migrant or seasonal farm worker household with very little money?										
➤ Sign Here X Today's I Your signature is attesting to all information in section 16 of this applic										

2. Person to Represe can be a different person. If you								be a person wh	o has helped you	apply for	or renew benefits, or it
Do you want this pers	son to:	oply for bene	fits on your behalf	?	☐ Us	se your benefi	it? (SNAP & C	ash benefits on	ly)		
Name of Authorized Pe	rson(s)		Mailing /	Address				Preferred 7	elephone Numb	er or TDE)
						()				
3. Tell us About th	e People Who	Live w	ith You and	d/or Indiv	viduals on	Your Fe	deral In	come Tax	Return.		
Please list everyone who lives in An SSN is optional for people who energy or medical assistance will Security (DHS) through the subm assistance for themselves do not towards the household's eligibility amount of benefits your househol ethnic information to assure that be	your household, even if your household, even if you are not applying for me not prevent you from be ission of information provineed to give immigration for assistance. Certain d may receive. Native Air	you do not wal edical assistan coming a lawf vided on this a n status inform programs ma mericans are u	nt to apply for them. ice, but providing an ful permanent reside application to DHS, a lation, SSNs, or other y be available for peurged to identify ther	You only have SSN can spee nt or U.S. Citize and the informa er similar proofs ople without ar anselves as suc	e to give U.S. Citized up the application on Immigrant stattion received from s; however, they man SSN; ask ISD. R. h because Native	enship and Soo on process. You us of all individ a DHS may affe nust give inform acial and ethnic Americans are	cial Security Nu u do not need to uals applying fo ct your househoation about the c data about an entitled to certs	mbers (SSNs) for be a U.S. Citizer or benefits may be old's eligibility and ir income because applicant's house ain special protect	household member or file income tax subject to verifical level of benefits. No e part of their incore shold is voluntary; i	es to apply tion by the Non-citizen ne and thin t will not af	Receiving SNAP/Food, Department of Homeland immigrants not requesting igs they own may count fect your eligibility or the
List the names and information assistance, please include anyo					or medical		This section i	s only required f	or each person a	pplying fo	r assistance.
Name			Applying for	Sex M/F Date of Birth		Ethnicity: Hispanic Y/N (Optional)	Race: 1-6 (See below (Optional)		have one Status 1-3		Citizenship Immigration Status 1-34 (see below)
1.		(Self)	☐ YES ☐ NO								
2.			☐ YES☐ NO								
3.			☐ YES								
4.			☐ YES ☐ NO								
5.			☐ YES								
6.			☐ YES☐ NO								
	Race: For ea	ch person app	olying for help, choos	se from the nun	nber(s) below that	best describes	their race and	write the numbe	r(s) above		
1 - American Indian/Alaska Native	2 – Asian		3 – Black or African Ar		4 – Native Hawaii			5 – White		6 - Other	
1 – U.S. Citizen	ration Status: For each		ring for help, choose 3 – Asylee	from the numb	er(s) below that b	est describes ti	heir U.S Citizen	ship or Immigration 5 – Cuban/Haitian			d into the U.S. (for at least one
	(LPR/Green Card ho	older)	•		Ĭ			3 – Guban/Hallian	entiant	year)	·
7 – Conditional entrant granted before 1980	8 – Battered spouse, child	, or parent	9 – Victim of trafficking spouse, child, sibling,		10 – Granted With Withholding of Re		tation or		ederally recognized rican Indian born in	12 – Afgha	an or Iraqi Special Immigrant
13 – Amerasian	14 – Individual with non-in status (including worker vi- visas, and citizens of Micro Marshall Islands, and Pala	visas, student one year) ronesia, the		J.S. (for less than	16 – Temporary F	Protected Status (T	TPS)	17 – Deferred Enfo (DED)	orced Departure 18 – Defer		red Action Status
19 – Lawful temporary resident (LTR)	20 – Granted an administrate removal by DHS	ative stay or	21 – Granted Withhold under the Convention (CAT)		22 – Resident of	American Samoa		23 – Applicant for Special Immigrant Juvenile Status		24 – Applicant for Adjustment to LPR Status with an approved visa petition	
25 – Applicant for Victim of trafficking visa	26 – Applicant for Asylum under age 14 with applicat for at least 180 days)	ion pending	27 – Applicant Withhol Deportation or Withhol (with EAD or under ag- application pending for days)	ding of Removal e 14 with at least 180	28 – Registry app	,		29 – Order of supe	rvision (with EAD)		cant for Cancellation of or Suspension of Deportation
31 – Applicant for Legalization under IRCA (with EAD)	32 – Applicant for Tempore Status (TPS) (with EAD)	ary Protected	33 – Legalization unde (with EAD)	r the LIFE Act	34 – Other/Unsur	e					

4. Tax Filing Information (Fill out this section if you applying for Medical Assistance)

Please give the following information for every household member applying for medical assistance, even if the tax payer or tax dependent is not in your home. You do not need to file income taxes to apply.

A	В	С	D	E	F
Name	Does this person plan to file a federal income tax return next year?	Will this person file jointly with a spouse/partner?	Does this person have any tax dependents?	Is this person claimed as a tax dependent on someone else's tax return?	How is this person related to the tax filer?
	□ Yes □ No	☐ Yes ☐ No If yes , name of spouse or partner:	☐ Yes ☐ No If yes , name(s) of dependents:	☐ Yes ☐ No If yes , name of the tax filer:	
	□ Yes □ No	☐ Yes ☐ No If yes , name of spouse or partner:	☐ Yes ☐ No If yes , name(s) of dependents:	☐ Yes ☐ No If yes , name of the tax filer:	
	☐ Yes ☐ No	☐ Yes ☐ No If yes , name of spouse or partner:	☐ Yes ☐ No If yes , name(s) of dependents:	☐ Yes ☐ No If yes , name of the tax filer:	
	☐ Yes ☐ No	☐ Yes ☐ No If yes , name of spouse or partner:	☐ Yes ☐ No If yes , name(s) of dependents:	☐ Yes ☐ No If yes , name of the tax filer:	
	□ Yes □ No	☐ Yes ☐ No If yes , name of spouse or partner:	☐ Yes ☐ No If yes , name(s) of dependents:	☐ Yes ☐ No If yes , name of the tax filer:	

5. Please Answer the Following Questions About the People You Listed in Section 3 who are Seeking Benefits for Themselves.

For household members seeking benefits who are not U.S. Citizens, please give the information that appears on their immigration documents, if known. This will be used to see who can get benefits. If you need more space please attach another piece of paper.

can get benefits. I	r you need more	space please attach and	out of plood of	papor.					
Name	Immigration Document Type (if known)	Alien or I-94 Number (if known)	Card of Passpoon Number	ort er	SEVIS Expira Date (op	ation	Other (Category Code or Country of Issuance, if known)	Lived in the US Since 1996?	Is this person a spouse or parent of a veteran or on active duty with the U.S. Military?
								☐ YES ☐ NO	☐ YES ☐ NO
								☐ YES ☐ NO	☐ YES ☐ NO
								☐ YES ☐ NO	☐ YES ☐ NO
								☐ YES ☐ NO	☐ YES ☐ NO
a. Is any applic benefits in and		edicaid, SNAP/Food,	or Cash	☐ Ye	s 🗆 No		Who? State?		
b. Is any appli	cant pregnant?	?		☐ Ye	s 🖵 No		Who?r of babies expected from the		e, (if known):
c. Is any applicant imprisoned (detained or jailed)?		□ Yes □ No		If, YES , Who?		What fac	ility?		
d. Is any appli	cant in the hou	sehold receiving Su	pplemental				imprisonment:	Date of rele	ase (if known):
Security Incom		3		□ Ye	s 🗖 No	If, YES	, Who?		
	on that causes	physical, mental, or limitations in activities, etc.)?		☐ Ye	s 🗖 No	If, YES	, Who?		
	Only co	mplete questio	ons f – j o	f this	s secti	on if y	ou are applying f	for Medical As	ssistance.
f. Is any house time student?	ehold member	age 21 or younger ar	nd a full	☐ Ye	s 🗖 No	If, YES	Who?		
	was in foster of	sehold who is age 18 care and getting Med		□ Ye	s 🖵 No	If, YES	. Who?	Which state	e?
h. Is any application hospital or tre		or going into a nurs ?	ing home,	☐ Ye	s 🗖 No	If, YES	, Who?		

i. If yes to question (h) above	<u>re, what type of facili</u>	<u>ty?</u>					
☐ Nursing Home/Nursing Facil	ity i i Hosoiiai	☐ Intermediate Care Faci ICF/IID)	ility for the Intellect	ually Disabled		PACE	☐ Other, where?
j. Has any applicant receive letter for a Home and Comn			No If, YES , Who)?			
your household are offered heal	th insurance from any end any end any end any need to use informated to use informated.	mployer, please fill out the E ion about any health covera	mployer Coverage for	orm attached to this	application	on. If you	assistance and you or another person in do not qualify for Medicaid, the NM Health thelp paying for health insurance. Failure
Have you or anyone living with If yes, please complete		income or expect to receive	ve earned income t	his month?	Yes 🗖 N	o 🗖 Don'	't Know
Person with Income	Person with Income Average Number of Hours Worked per Week?		How often does this person get income? (Yearly, Monthly, Biweekly, Weekly, etc.)	How much doe person receive taxes?		If yes , fill can get Insurance	his person have an employer that offers health insurance? I out the Employer Coverage Form to find out if you health insurance through the New Mexico Health Exchange, if you are found ineligible for Medicaid. The not required to complete the Employer Coverage Form for Medicaid.
				\$			☐ Yes ☐ No
				\$			☐ Yes ☐ No
				\$			☐ Yes ☐ No
Are any of the follow	wing taken from	m your earnings?	(if applying f	or Medical As	ssistar	nce)	
Alimony Paid Who?Ho How Often?		U Student Loan Who? How Often?	How Much \$		Who? _		How Much \$
Under Type Who? How Often?		□ Other Type	How Much \$		□ Oth Who? _	☐ Other Type Who?How Much \$How Often?	
	yalties, financial gifts a	nd gambling winnings/prize					Social Security, pensions, retirement, NAP or Cash. If you are only applying for
Person with income	Une	arned Income from?	How Often I (Yearly, Monthly, Biw			How mu	uch does this person receive?
					\$		
					\$		
					\$		

Income?					
•		on't know			
urs, cnange in job, cnange in pay, and	or only wo	orking some	<u>lf yes, fill o</u>	out the cha	<u>rt below.</u>
What income changes?	Whe	en and why does it change?	Total Income year	e this	Total Income You Expect for Next Year
(if applying for Medical Assi	stance)				
al services within the last 3 months	☐ Yes ☐ No If yes , please fill out the chart below. We may be able to help pay these bills.				
Medical Bills	Bill Months				
urance, including Medicare informat	ion, for yo	u and all people living with	you who are apply	ing for M	edical Assistance.
Insurance Company Na	me Medicare Claim # or Insurance Member ID #				Start Date
	What income changes? (if applying for Medical Assial services within the last 3 months Medical Bills urance, including Medicare informat	what income changes? What income changes? (if applying for Medical Assistance) al services within the last 3 months If yes, p	what income changes? When and why does it change? (if applying for Medical Assistance) al services within the last 3 months Insurance, including Medicare information, for you and all people living with medicare Clair	what income changes? When and why does it change? When and why does it change? (if applying for Medical Assistance) al services within the last 3 months We splease fill out the chart below. We may be able to the change in job, change in pay, and/or only working some When and why does it change? Total Income year Yes No If yes, please fill out the chart below. We may be able to the change in job, ch	what income changes? When and why does it change? When and why does it change? (if applying for Medical Assistance) al services within the last 3 months If yes, fill out the change year When and why does it change? If applying for Medical Assistance) If yes I No I I I I I I I I I I I I I I I I I

be provided by one of the four managed care organizations (MCOs) listed below. You have	y if you are found to be eligible for Medicaid. If you are eligible for Medicaid, your services will be a choice of which MCO will provide your services. If you do not choose an MCO, you will be you are enrolled with an MCO, you will have the option to switch to a different MCO within 3
Special Information	n for Native Americans
	e not to select an MCO, you will be automatically enrolled in fee-for-service (FFS)
I am a Native American ☐ YES ☐ NO	
If yes , please fill out the Native American or Alaska Native section on the next page.	
in yee, please in our the mative randing in radius to take a section on the flext page.	
If yes, please tell us if you want to enroll in a managed care organization (MCO): Yes	ES □ NO
If you want to enroll in an MCO, please select an MCO below.	
Blue Cross Community Centennial (866) 689-1523 www.bcbsnm.com/community-centennial	Presbyterian Health Plan (888) 977-2333 www.phs.org
By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO. or	By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO. or
Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:	Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:
Western Sky Community Care – Available starting January 1, 2019 (844) 543-8996 www.westernskycommunitycare.com	
By checking this box, I wish to enroll all Medicaid recipients in my household with this MCO. or	
Only the Medicaid recipients from this household that are listed here should be enrolled with this MCO:	

Native American or Alaska Native									
Native Americans and Alaska Natives who enroll in Medicaid, the Children's Health Insurance Program (CHIP), and the Health Insurance Marketplace (NMHIX) can also get services from the Indian Health Service, tribal health programs, or urban Indian health programs. If you or your family members are Native American or Alaska Natives, you may not have to pay cost-sharing and may get special monthly enrollment periods for insurance through the NMHIX. We are asking you to answer the following questions to make sure you and your family get the most help possible. If you need more space, please attach another piece of paper.									
Is any applicant a member of a federally recognized tribe? To ensure that you are not automatically enrolled in an MCO, please provide your tribal affiliation. ☐ YES ☐ NO	Is any applicant receiving per capita payments from a tribe that come from natural resources, usage rights, leases or royalties? YES NO								
If yes, Who? What Tribe?	If yes, Who?How Much?How Often?								
Do any applicants ever get a service from the Indian Health Service, a tribal health program, or urban Indian health program or through a referral from one of these programs? YES NO	Is any applicant receiving payments from natural resources, farming, ranching, fishing, leases or royalties from land designated as Indian trust land by the Department of Interior (including reservations and former reservations)? □ YES □ NO								
If yes , Who?	If yes, Who?How Much?How Often?								
If no , is this person eligible to get services from the Indian Health Service, tribal health programs, or urban Indian health programs or through a referral from one of these	Is any applicant receiving money from selling things that have cultural significance? ☐ Yes ☐ No								
programs?	If yes, Who?How Much?How Often?								



If you are <u>not</u> applying for the programs below, please complete section 16 and submit your application. If you are applying for the assistance programs below, please only complete the required sections.

Section: 12, 13 & 16	Section: 10 through 16
Nursing Home	• SNAP
 Medicare Savings Program 	Cash Assistance
Waiver Services	• LIHEAP
Working Disabled Individual	

10. Parents Not Living wit	h their Children	(if applying for	Cash Assist	tance only)		
By accepting cash and medical assistar information for your children's parent(s) you or your children, you may have goo	who are not living with yo	assign (give) HSD righ u. If you think working	ts to collect child with the Child Su	and medical support from a upport Enforcement Division	n absent parent. P	ease list all the upport will harm
Is any applicant a victim of Family or Do	mestic Violence?					☐ Yes ☐ No
Child Name			Absent Pare	ent Information		
Ciliu Naille	Name	Date of B	irth	Last Kn	own Address	
11. School Attendance List	all student information for ea	ach household member.				
Name of Student	Name of School	Graduat	ion Date		Grade	
				☐ K – 12 ☐ GED ☐ Certif	icate College	
				☐ K – 12 ☐ GED ☐ Certif	icate College	
				☐ K – 12 ☐ GED ☐ Certif	icate College	
12. Things you Own (Reso	eurces/Assets)					
Certain resources/assets such as bank accomme and lot where you live and the resources.				ou are applying for. Certain res	sources/assets may n	ot count, such as a
Examples of things you own include insurance, stocks or bonds, retirement according to the contract of the con				account, trust(s), CD – Certific	cate of Deposit, royalt	es, life or burial
A. Describe all of the items from abo	ve that are owned by yo	u and all the people	iving with you:			
Resource or Asset	Who owns it?	\$ Value		Bank or Company Nam	ne, if there is one.	
		\$				
		Ψ				
		\$				
		\$				
		\$ \$ \$	(22 (1))2			
B. Did you or anyone living with you tran	1	\$ \$ \$ others in the last 5 yea	rs (60 months)?	(Medicaid only)	☐ Yes	□ No
B. Did you or anyone living with you transferred	nsfer anything of value to o	\$ \$ others in the last 5 yea \$ Value	rs (60 months)?	(Medicaid only) Date of Train		□ No
, , , , ,	1	\$ \$ \$ others in the last 5 yea	rs (60 months)?	,		□ No

other entity or person. If you do not report any of the expensions seen as a statement by your househ	ses listed below	, you will not receive a dedu	ction for those ex	penses. Failure	·			
Child Care or Adult Dependent Care	-	<u>\$</u>	Mileage Round Tr Dependent Care	ip for	\$			
Who/what agency is getting paid the	Child Care expe	enses?						
Medical Expenses for applicant Elderly/Disabled: Includes Medicare		\$ 0	Court Ordered Ch	ild Support? ►	\$			
property tax and any insurance you per that provide you shelter during the median Check any of the boxes below that be	oay. If you are honth.	nomeless please list any mor	ney you spend or	n things such as	laundry, temporary shelte	•		
☐ Mortgage \$	☐ Rent Does	Not Include Utilities \$		☐ Rent Include	Rent Includes Utilities \$ Homeless \$			
□ Public Housing \$			☐ Other		_\$			
Heating and Cooling ► □	Yes ☐ No	Lifeline/Link-Up: You ma	y be eligible for t	eligible for telephone discounts on monthly service and initial telephone installation				
Water, Sewer and Trash ▶ □	Yes 🖵 No	or activation fees. Contact	t your telephone	provider for more	information:			
Telephone ► □	Yes ☐ No	Telephone Company Name	e:					
14. Fill This Out if You ar	re Applying	g for LIHEAP:						
A.		▼LIH	IEAP Informat	tion ▼				
		Do you need LIHEAP fo	or: Heating 🗆	or Cooling				
Do you have an energy emergency? ☐ Yes ☐ No If Yes, check any of the items listed below that apply to you today. ☐ Non-working furnace/boiler/heat system ☐ Out of fuel (propane, wood, pellets, coal, oil) ☐ Less than 10% fuel remaining (propane, wood, pellets, coal, oil) ☐ Need utility/fuel deposit ☐ Disconnected- your fuel supplier has ALREADY turned off your service ☐ Disconnection Notice- your fuel supplier has NOT turned off your services, But is warning you they will if not acted upon.								
Select the type of LIHEAP assista	ance you want,	, choose one: 🔲 Elec	tric 🗖 Propane	☐ Wood ☐	l Natural Gas 🛭 Pelle	ts 🗆 Coal 🗀 Kerosene		

Is this energy bill included in your	rent?	☐ No	Do y	ou receive subs	idized assista	nce for this energy bill? Yes	J No
Is this a shared r	neter? 🔲 Yes	□ No	Is this used for a business? ☐ Yes ☐ No				
Utility Company Name:		Name on the Account:					
			-	-	_	assistance with?	
☐ Yes ☐ No, If No, please to	•						
В.	▼ Ple	-	e your energy	-		our home ▼	
Choose one: ☐ Same as ab	ove in Section 14		at is your primary ection 14C) ☐ Ele			Natural Gas ☐ Pellets ☐ Coal ☐ K	erosene
Is this a shared meter? ☐ Yes ☐ No	Is this used	for a busines	s? 🗆 Yes 🗅 No			Account Number:	
C.							
If your h	eating source in	Section B is		ected No above,	DO NOT com	plete the section below. plete the section below	
Is this a shared met	er? 🔲 Yes 🗆	1 No			Is this used for	or a business? ☐ Yes ☐ No	
Utility Company Name:		Account Nu	ımber:		N	ame on the Account:	
15. Please Answer the Folio	wing Questi	ions Abou	t the People i	Listed in Sec	ction 3 tha	at are asking for benefits.	
Buy and prepare meals together? If no, who is separate?	☐ Yes ☐ No	week in the la	rk hours to less than ast 30 days? If yes,	•	☐ Yes ☐ N	lo Worker(s) on strike or lockout?	☐ Yes ☐ No
Fleeing Felon(s)? If yes, Who?	☐ Yes ☐ No		uit job(s) in the last 3	•	☐ Yes ☐ N	In violation of probation or parole? If yes, Who?	☐ Yes ☐ No
Living on a Native American Reservation? Name of Reservation?	☐ Yes ☐ No		om the Food Distrib servation (FDPIR)?	ution Program	☐ Yes ☐ N	Getting Tribal TANF or General Assistance?	☐ Yes ☐ No
Have you or any member of your household been convicted of receiving duplicate SNAP benefits in any State after September 22, 1996?	☐ Yes ☐ No	been convicte	any member of your ed of trading SNAP nitions, or explosives 2, 1996?	benefits for	□ Yes □ N	Is anyone a veteran? If yes, Who?	☐ Yes ☐ No
Have you or any member of your household been convicted of buying or selling SNAP benefits over \$500 after September 22, 1996?"	☐ Yes ☐ No	Paying room If yes, Who?	and board?		□ Yes □ N	Disqualified from an assistance program?	☐ Yes ☐ No

16. Please Sign This Application (Your authorized representative may also sign here)

Your signature makes this application valid. This application cannot be processed unless signed. Your signature also is an indication of the following:

- I understand that making false statements or hiding information could mean state and federal penalties and I have given HSD true, correct and complete information.
- Privacy Act statement: The collection of the application information, including the social security number (SSN) of each household member, is authorized under the Food Stamp Act of 1977, as amended, 7 U.S.C. 2011-2036. The information will be used to determine whether your household is eligible or continues to be eligible to participate in the Food Stamp Program. We will verify this information through computer matching programs. This information will also be used to monitor compliance with program regulations and for program management. This information may be disclosed to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of apprehending persons fleeing to avoid the law. If a food stamp claim arises against your household, the information on this application, including all SSNs, may be referred to Federal and State agencies, as well as private claims collection agencies, for claims collection action. Providing the requested information, including the SSN of each household member, is voluntary. However, failure to provide an SSN will result in the denial of food stamp benefits to each individual failing to provide an SSN. Any SSNs provided will be used and disclosed in the same manner as SSNs of eligible household members.
- The filing date is different if the household is in an institution and applying for SNAP and SSI at the same time. The filing date will be the date of release from the institution.
- I am declaring the identity of the children under age 16 for whom I am applying.
- If asked, I will give proof of things I report to HSD. If I cannot get proof, I know that I can ask HSD to help me and I will let HSD contact other people, and companies to get proof.
- I will let HSD give limited information to approved agencies that offer related assistance for which I may be eligible.
- I understand that if I receive benefits for which I am not eligible, that I may have to pay HSD back for those benefits.
- I know that HSD will check the information that I give. HSD may use computers or other ways to check the information on this form.
- I know that HSD will check the immigration status of people who apply for or get benefits. I understand that immigration status for any household member that I am applying for may be subject to verification by USCIS (INS), and that it may affect the household's eliqibility and level of benefits.
- I understand that I must cooperate with Quality Control (QC). QC is a part of HSD. QC reviews cases to make sure we determine who can get help correctly.
- I have been given an information sheet explaining my rights and responsibilities including, expedited SNAP/food assistance, SNAP/food penalties and program violations, fair hearing rights and more. I understand that these will also be explained to me during my appointment for an interview.
- I understand that by providing the account numbers for my household energy supplier(s) I am authorizing the energy provider(s) to provide details about the account and energy use to HSD for the purposes of eligibility and determination of this and future applications, benefit determination, and program evaluation and analysis.
- I understand that by providing application information I am authorizing HSD and its authorized agents to share and report the data provided against federal, state, county, energy provider, employer and landlord databases or records.
- I understand if eligible for energy assistance benefits, I may be referred to other residential energy programs.
- I understand the information collected on this form may be disclosed to energy programs operating under HSD. HSD may share and use information collected for purposes of referral, research, evaluation and analysis.
- I understand that my utility companies will not have control over the data disclosed pursuant to this consent, and will not be responsible for monitoring or taking steps to ensure that HSD maintains the confidentiality of the data or uses the data as authorized.
- TRUSTS I understand that if I, or the person(s) for whom I am applying, have set up a trust, or are the beneficiaries of a trust, I must give HSD a copy of the trust document, including all attachments and related information. HSD will analyze the trust to see if it affects the Medicaid benefits for which I am applying.
- ESTATE RECOVERY- I understand that, after my death, HSD can file a claim against my estate to recover the amounts that the state pays or paid on my behalf for medical assistance provided under the Medicaid program. This process is called "Estate Recovery." "Estate Recovery" is required by federal and state law where Medicaid recipients are 55 years of age or older and the state makes medical assistance payments on their behalf for nursing facilities services, home and community based services, and/or related hospital and prescription drug services. The amount recovered by HSD will not exceed the amount of medical assistance payments made on behalf of the Medicaid recipient. Some exclusions may apply.
- I understand that I must give HSD any money I receive for medical services which have already been paid for by Medicaid. If I fail to do so, I, or the person(s) for whom I am applying, may lose Medicaid coverage for at least one year and until the amount owed to Medicaid has been paid back in full.
- A person who is applying for or receiving Medicaid or Cash Assistance shall assign to HSD all rights against any and all individuals for medical support or payments for medical expenses paid on the applicant's or recipient's behalf and the behalf of any other person for whom application is made or assistance is received.
- For parents who qualify for Medicaid: I know I will be asked to cooperate with the agency that collects medical support from an absent parent. If I think that cooperating to collect medical support will harm me or my children, I can tell the Child Support Enforcement Division (CSED) and I may not have to cooperate. Non-cooperation with CSED may result in termination of my Medicaid eligibility.
- I, as the Authorized Representative, affirm and agree to be legally bound to maintain the confidentiality of any information regarding the applicant or beneficiary, shall not reassign any provider claims, if applicable, and shall adhere to all requirements set forth in 42 CFR 435.923(d) and 7 CFR 273.2(n).

To withdraw your application for any program initial	ial the box of the program ▶ ☐ SNAP ☐ Medicaid ☐ Cash ☐ LIHEA	\P
Applicant's Signature	Name of Witness (Witnessed only if applicant signs by mark or thumbprint)	Date
Signature of Applicant's Authorized Representative (if applicable)	Signature of Witness (Witnessed only if applicant signs by mark or thumbprint)	Date

17. Register to Vote		
If YOU are NOT registered to vote where you live now, Would you like to register to vote here today? (Please check one) IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.		
The NATIONAL VOTER REGISTRATION ACT provides you with the opportunity to register to vote at this location. If you would like the decision whether to seek or accept help is yours. You may fill out the application form in private.	nelp in filling out a voter	registration application form, we will help you. The
IMPORTANT: Applying to register or declining to register to vote WILL NOT AFFECT the amount of assistance that you will I	pe provided by this ag	ency.
Signature	Date	
CONFIDENTIALITY: Whether you decide to register to vote or not, your decision will remain confidential. IF YOU BELIEVE THAT S	OMEONE HAS INTERF	ERED with your right to register or to decline to
register to vote, or your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose	ose your own political	party or other political preference, you may file a
complaint with the Office of the Secretary of State, 325 Don Gaspar, Suite 300, Santa Fe, NM 87503, (phone: 1-800-477-3632).		

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Program Application Information Pages

You may keep this information for your records

1. Special Needs Information



If you are a person with a disability and you require this information in an alternative format, or require a special accommodation to participate in any public hearing, program or services, please contact the Human Services Department, American Disabilities Act (ADA) coordinator at 1-505-827-7701 or through the New Mexico Relay System TDD at 1-800-659-8331 or by dialing 711. The Department requests at least 10 days advance notice to provide requested alternative formats and special accommodations. (Revised 09/10/15)

2. Your Civil Rights/ Nondiscrimination Statement

This institution is prohibited from discriminating on the basis of race, color, national origin, disability, age, sex and in some cases religion or political beliefs.

The U.S. Department of Agriculture also prohibits discrimination based on race, color, national origin, sex, religious creed, disability, age, political beliefs or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA. Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027), found online at:

http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights

1400 Independence Avenue, SW

Washington, D.C. 20250-9410

- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the State Information/Hotline Numbers (click the link for a listing of hotline numbers by State); found online at: http://www.fns.usda.gov/snap/contact_info/hotlines.htm.

To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS), write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY).

This institution is an equal opportunity provider. (10/14/2015)

To file a complaint through HSD of discrimination and/or rude treatment regarding a program receiving Federal or State financial assistance, a complaint form is available at the ISD office or you may write to: NM Human Services Department, ISD Civil Rights Director, P.O. Box 2348, Santa Fe, NM 87504-2348 or by fax (505) 827-7241.

3. Confidentiality

All information you give to HSD is confidential. This information will be given to HSD employees who need it to manage the programs for which you have applied. Confidential information may also be released to other federal and state agencies. All information will be used to determine eligibility and/or to provide services. This information may be given to other Federal and State agencies for official examination, and to law enforcement officials for the purpose of picking up persons fleeing to avoid the law. If you get benefits that you were not eligible for and have to pay them back, this is called a claim. If a claim is established against your household, the information on this application including all Social Security Numbers, may be given to Federal and State agencies, as well as private claims collection agencies for claims collection action.

You only have to give U.S. Citizenship and SSNs for household members that you are applying for. You do not need to be a U.S. Citizen to apply. Receiving energy, medical or SNAP/ food assistance will not prevent you from becoming a lawful permanent resident or U.S. Citizen. Non-citizen immigrants who are not requesting assistance for themselves do not need to give immigration status information, SSNs or other similar proofs; however, they must give information about their income because part of their income and things they own may count towards the household's eligibility for assistance. Certain benefits may be available for people without a SSN; ask ISD. Immigration information will not be shared with any immigration enforcement agency.

HSD will also check with other agencies, the federal Income and Eligibility Verification Service (IEVS) and The Public Assistance Reporting Information System (PARIS) about the information that you give us. This information may affect your household eligibility and benefit amount. (9/10/2015)

4. Child Support Enforcement Division

By accepting cash or medical assistance, you assign (give) HSD rights to collect child support from the child's absent parent(s). You must help HSD find the absent parent(s) unless there is a good reason not to do so such as domestic violence; ask a caseworker. If you fail or refuse to work with the Child Support Enforcement Division (CSED) office, your cash benefits will decrease and eventually the case will close, and adults in the household may lose their medical assistance.

5. Interview

Most medical assistance programs that you can apply for with this application do **not** require an interview.

(a) For SNAP/Cash how soon can I have my required appointment for an interview?

- Within 10 working days for SNAP/food and cash assistance, or for expedited SNAP/food assistance, from the day your application is received by the office. Applications received after business hours will be considered received as of the next business day.
- Most Medical assistance programs do not require an interview.

(b) May I have a telephone interview?

If your category of medical assistance requires an interview, we will do the interview by telephone unless you want us to do it in-person.

For SNAP/Cash, you may have a telephone interview for any of these reasons:

Disability

■Illness

■ Age 60+

■ Working 20 or more hours/week

■ Caring for a Child Under Age 6

Caring for Others

■ Live too Far from Office

Transportation

Bad Weather

Other Hardships, please talk to ISD

6. Proof Information

HSD will check electronic data sources to see if it can verify your income and other information you provided on this application without requiring paper documentation. If HSD cannot verify your income and other information through electronic data sources, then HSD will ask you to provide proof of the information you provided on your application. You will receive a letter in the mail asking you for this information. If you need more time to provide proof to HSD, you may ask for more time by contacting ISD.

(a) How many days will I have to give all the required proof I need?

- 10 days from the date of your interview for SNAP or Cash is best to receive these benefits faster
- 30 days from the date of your application is typical unless you need more time If you need more time, ask for more time
- 60 days from the date of your application is the longest When you ask for up to 3-ten-day extensions

If you do not ask for an extension of time to submit proof, you're SNAP or Cash case may be denied after 30 days and your Medical Assistance case may be denied after 45 days.

(b) What proof should I bring to the interview for SNAP or Cash?

During your interview appointment, your caseworker will ask you questions to determine if you are eligible for the programs for which you have applied. Your caseworker will <u>NOT</u> ask you to give proof of everything. You should be ready to give as many facts about your case as you can. Please refer to the chart below called, Examples of Proof as a general guide to help you decide which proof items you will need. If your caseworker has unresolved questions about your eligibility, you will be asked to give proof. You will be given a list of everything you still need to give, along with a receipt for proof you provided. If you need help, it is the Department's responsibility to help you, providing you are cooperating.

			Medical				
Verification of:	SNAP/food	Family or Adult	Child Only	Elderly/Disabled	Cash	Energy/LIHEAP	Examples of Proof You May be Asked to Give HSD
■ Where you Live	✓	✓	✓	✓	✓	✓	Utility bill, Rent agreement, letter addressed to you at your address
 Social Security Number 							Social Security card or letter from the Social Security Administration (SSA) with your name & number
■ Identity	✓			✓	✓	✓	You may give any of these if they prove identity, relationship or age: Driver's License, Social Security card, Birth or baptism certificate(s), Citizenship/naturalization records, Indian census records, certificate of Indian

■ Relationship					1		Blood (CIB), government records, court records, voter registra school or day care records, insurance policies, church records school official, or someone who knows you, the child's relation	s or family bible, letter from a Dr., religious or
■ Age							Note: The Medicaid program will require specific identification	
■ U.S. Citizenship		1	✓	✓			■ A certificate of naturalization (Form 550 or N-570) If you	s (not copies) that verify Citizenship, Identity or
							A certificate of Indian Blood (CIB) Heal case	Ith, Vital Records. Please give your eworker your name, date of birth, county of n, sex, mother's first and maiden name to get
■ Immigrant Status	✓	✓	1	✓	✓	✓	If you are an immigrant applying for assistance, you may have records.	
■ Disability				1	✓	✓	Medical records that say how long you will be disabled, wheth help/care is needed.	ner or not you can work, and if constant
■ Pregnancy					✓		Medical records that say when your baby is due	
School Attendance							Current report card or letter from the school saying whether yo	our child is attending school
■ College Student	✓				✓		Letter from the college saying that you are either a part-time of	
■ Student Financial Aid	✓				✓	✓	Letter from the financial aid office stating what types and amo will have to pay for your schooling	
■ Income the most recent 30-day period or all from last month	*	✓	✓	✓	*	✓	Earned Income: Check-stubs, a letter from the employer witt get. If you are self-employed , you may give your caseworke records or personal wage records. Unearned Income: Copi Security, Unemployment Compensation, Worker's Compensa Affairs, Public Employees Retirement etc. Alternative Verifica caseworker.	er a copy of your income tax forms, business ies of your check, or a letter from Social ation, Veterans Administration, Bureau of Indian
■ Loss of a Job (60 days)	✓	✓	✓	✓	✓	✓	Letter from the employer	
■ Value of Things You Own				1			Resources/Assets: Recent bank statement or letter of value	
■ Things You Transferred	✓			/	/		Recent statement or letter of value	
Medicare Part A				√			ID card or letter from Social Security Administration	
■ Child Support Paid	✓						If you want a deduction for child support you pay, give proof o amount paid. Any court or administrative order, or legal separ the amount, use cancelled checks, wage withholding stateme unemployment compensation or written statements from the compensation.	ration agreement may be used. For proof of ents, verification of withholding from
	have to give p	proof if you	ır casewor	ker has ur	resolved	questions a	which you are eligible. If there is no check in the box below ther about your costs. If you are applying for energy/LIHEAP, please	
Child/Adult Care Costs				1 4.0 000	Grating.			
Medical Costs Elderly or Disabled only	✓			✓			You may give any of these if they prove your out-of-pocket co	osts: Agreement computer printout money
■ Home Rent/Owner Costs							order, letter from the person you pay, divorce or separation page copy of a check.	
■ Heating/Cooling Costs						✓	Copy of a disor.	

7. Non-Citizen Immigrant Eligibility

Many immigrants can get assistance residing in New Mexico. Some immigrants must have been in a certain status for 5 years before they can get assistance. There are many exceptions. Any lawfully residing child under the age of 21 or pregnant woman that meets all other eligibility requirements can get Medicaid right away. Some immigrants are eligible without a social security number. Even if you do not have an immigration status that qualifies you for Medicaid, you may be able to get Medicaid for emergencies. Ask a caseworker for more information. We keep your information private and only share information with other government agencies to see which programs you qualify for. Immigrants in one of the following statuses may be eligible for Medicaid or other assistance, if they meet other program requirements

1 – U.S. Citizen	2 – Lawful Permanent Resident (LPR/Green Card holder)	3 – Asylee	4 – Refugee	5 – Cuban/Haitian entrant	6 – Paroled into the U.S. (for at least one year)
7 – Conditional entrant granted before 1980	8 – Battered spouse, child, or parent	9 – Victim of trafficking and his/her spouse, child, sibling, or parent	10 – Granted Withholding of Deportation or Withholding of Removal	11 – Member of a federally recognized Indian tribe or American Indian born in Canada	12 – Afghan or Iraqi Special Immigrant
13 – Amerasian	14 – Individual with non-immigrant status (including worker visas, student visas, and citizens of Micronesia, the Marshall Islands, and Palau	15 – Paroled into the U.S. (for less than one year)	16 – Temporary Protected Status (TPS)	17 – Deferred Enforced Departure (DED)	18 – Deferred Action Status
19 – Lawful temporary resident (LTR)	20 – Granted an administrative stay or removal by DHS	21 – Granted Withholding of Removal under the Convention Against Torture (CAT)	22 – Resident of American Samoa	23 – Applicant for Special Immigrant Juvenile Status	24 – Applicant for Adjustment to LPR Status with an approved visa petition
25 – Applicant for Victim of trafficking visa	26 – Applicant for Asylum (with EAD or under age 14 with application pending for at least 180 days)	27 – Applicant Withholding of Deportation or Withholding of Removal (with EAD or under age 14 with application pending for at least 180 days)	28 – Registry applicant (with EAD)	29 – Order of supervision (with EAD)	30 – Applicant for Cancellation of Removal or Suspension of Deportation (with EAD)
31 – Applicant for Legalization under IRCA (with EAD)	32 – Applicant for Temporary Protected Status (TPS) (with EAD)	33 – Legalization under the LIFE Act (with EAD)	34 – Other/Unsure		

8. Social Security Number (SSN) Requirements

Why do I need to provide a Social Security Number (SSN)?

To get SNAP or Medicaid benefits you must have a Social Security number (SSN), or have applied for one, or have good cause for not applying for one [7 C.F.R. § 273.6 and 42 C.F.R. §435.910]. All people in a household applying for SNAP benefits must give the ISD office their SSNs [7 C.F.R. § 273.6]. ISD must check the SSNs of everyone in the household with the Social Security Administration (SSA). ISD cannot delay or deny SNAP benefits while waiting to check a SSN [7 C.F.R. § 273.2]. If the applicant cannot remember their SSN or is unsure if they have one, they can contact SSA.

How will the Department use my SSN?

Prevent duplicate participation; to facilitate mass changes in benefits; to determine the accuracy of the information given by the household member; and the SSN(s) will be computer cross-checked with SSNs appearing in other personal data files what those files are, whether within the Department, in other governmental agencies. The Department will regularly use the SSN to obtain and use wage and benefit information from other sources for purposes of verifying eligibility for SNAP and the amount of SNAP benefits. These sources include, but are not limited to: any federal or state agency, providers under contract with the Department, welfare departments in other states; and banks and other financial institutions

What happens if I do not provide or do not have an SSN?

The household member who fails to provide or apply for SSN number without good cause will be disqualified and not receive benefits. [7 C.F.R. § 273.6] This disqualification applies only to that individual household member and not to the entire household. [Id.] The disqualified individual's income and resources can affect the entire household's benefit amount and eligibility. If the disqualified individual household member provides their SSN to ISD they may become eligible for benefits. If the disqualified individual household member provides proof of an SSN application, or good cause for why an SSN application was not completed, they may become eligible for benefits. [7 C.F.R. § 273.6]

When I would have good cause for not applying for an SSN?

Applicants without SSNs must apply for one before receiving benefits unless there is "good cause." [7 C.F.R. § 273.6] "Good cause" means that the person tried to apply for a SSN but cannot, yet. [7 C.F.R. § 273.6] For example, someone may have "good cause" if their Social Security office will not take his SSN application because he does not have proof of his age, and Social Security and must send away for his birth certificate. If the ISD office finds good cause for not trying to get a Social Security number, an applicant can get SNAP benefits for one month in addition to the month of application [7 C.F.R. § 273.6]. The ISD office will then decide if there is good cause for not applying for a SSN at the end of each month [7 C.F.R. § 273.6]. Eventually, either the applicant will get a SSN, or lack good cause for not applying for one.

9. After You Submit Your Application

(a) How soon will my application be approved or denied?

- SNAP/Food No later than 30 calendar days after the date of application, or expedited SNAP/Food 7 calendar days. If you do not get SNAP within 7 days, you have a right to ask for an informal conference to see why you were not given expedite food benefits.
- Medicaid Most Medicaid applications must be processed no later than 45 calendar days after the date of application. If a disability determination is required by the Disability Determination
 Unit (DDU), then HSD has up to 90 days to process your application.
- Cash No later than 30 calendar days after the date of application, or up to 90 days for General Assistance disability decisions
- Energy/LIHEAP No later than 30 calendar days after the date of application, or shut-off/disconnect crisis 48 hours

(b) If I disagree with the eligibility decision or benefit level, can I have fair hearing?

Yes - If you don't agree with a decision we make about your case, you can ask for a fair hearing in person, by telephone 1-800-432-6217 or (505) 827-8164, or in writing within 90-days of the date that a notice has been sent informing you of any action that has been taken on your case. Please mail your request to the HSD Hearing's Bureau at PO Box 2348 Santa Fe, NM 87504. You have a right to look at your case file and any records HSD used to determine your eligibility before your hearing. You can ask a household member or someone else like a friend or relative to represent your household at the fair hearing. You also have the right to have an attorney or other legal representative at the hearing.

(c) From what date are my benefits calculated?

- SNAP/Food From the date you applied
- Medicaid If you are approved, you will receive Medicaid from the first day of the month you applied. You may be eligible for up to 3 prior months of Medicaid coverage.
- Cash On the date HSD approves your application or the 30th day from the date of application, whichever is earlier
- Energy/LIHEAP On the date HSD verifies your account with your energy provider

(d) How will I get my benefits?

- Medicaid A Medicaid card will be mailed to you by your managed care organization (MCO) within 20 days of approval. If you do not have an MCO, then HSD will mail you a card. Your doctor can look up your Medicaid before you receive a card in the mail. You can receive covered services as soon as you are approved. Call your MCO to find out about covered services. If you do not have an MCO, call HSD at 1-888-997-2583.
- Energy/LIHEAP Your payment will be sent directly to your energy provider 7-days from the date HSD verifies your account information with your energy provider. For a shut-off/disconnect crisis, HSD will call your energy provider to help you avoid shut-off.
- SNAP/Food and Cash HSD uses an electronic debit card system called EBT to give you your cash and SNAP/food assistance benefits. If you have never had an EBT card, an EBT card will be mailed to your address in one working day after the date you apply and after your application is registered on the computer. If your EBT card is delayed you may request a card from your local ISD office. You may call EBT Customer Service 24 hours 7- days/week at 1-800-843-8303 to order a replacement or activate your EBT card.

Each month your cash benefit will be deposited in your EBT account on the first day of the month. Your SNAP/food benefits will be deposited in your EBT account on the day of the month in the box below that lists the last two digits of the head of household's social security number.

Combined Schedule: If you have applied for SNAP/Food assistance after the 15th day of any month and are approved for expedited assistance, you will receive your benefits according to the schedule below.

- You will receive your 1st and 2nd month's benefits the day after your case is approved.
- You will receive your 3rd month's benefits on the 1st day of the month.
- You will receive your 4th month's benefits within the first 10 days of the month, depending on the last two digits of your SSN.

You will receive your 5th month's benefits within the first 20 days of the month, depending on the last two digits of your SSN. This will be your regular day of the month to receive your future SNAP/Food Stamp benefit.

		S	NAP	/Food	d Ass	sistar	1ce <u>C</u>	omp	resse	ed St	<u>agge</u>	<u>red</u> l	ssuai	nce S	Sched	lule			
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	36		26		37		27		38		28		39		29		30		20
	56		46		57		47		58		48		59		49		50		40
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96	86	97	87	98	88	99	89	90	80

				SN	AP/F	ood A	Assis	tanc	e <u>Sta</u>	gger	ed Iss	suan	ce So	hedu	ıle				
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1	51 71	2	41 61	3	52 72	4	42 62	5	53 73	6	43 63	7	54 74	8	44 64	9	55 75	10	45 65
	91		81		92		82		93		83		94		84		95		85
	16 36		06 26		17 37		07 27		18 38		08 28		19 39		09 29		10 30		00 20
11	56 76	12	46 66	13	57 77	14	47 67	15	58 78	16	48 68	17	59 79	18	49 69	19	50 70	20	40 60
	96		86		97		87		98		88		99		89		90		80

(e) How long can I get benefits before I have to renew them?

- SNAP/food Up to 12 months is typical or 24 months for elderly/disabled households with stable unearned income such as Social Security
- Medicaid Your Medicaid will be approved for 12 months. You should report any changes that could affect your eligibility within 10 days; see below.
- Cash Up to 12 months at a time is typical. Adults age 18 and over can receive TANF benefits for no more than 60 months during their lifetime, unless they qualify for a hardship extension after they reach the limit. A child living with a parent who is ineligible due to the time limit is ineligible for TANF as a child. The 60-month limit does not apply to cases where the children qualify for TANF and the parent is ineligible for a reason other than the 60-month limit, such as receipt of SSI or an unqualified immigrant status. The 60-month limit does not apply to medical or SNAP assistance.
- (f) **Do I have to report changes?** Always report address changes within 10 calendar days for all types of assistance programs.
 - **SNAP/food and Cash -** Changes in household members, monthly household costs, income/job and resources:

Report these types of changes within 10 calendar days from the date the change happened only if:

- 1. the change(s) will cause your case to close;
- 2. the change(s) will cause your benefits to increase;

Other important changes that you need to tell us about:

- Change of the address where you get your mail. We want to make sure your mail will reach you.
- Changes to household size (if anyone moves in or out of your home)
- Change of residency (if you or anyone in your household moves out of New Mexico).
- · Changes to monthly household expenses...
- Changes to resources (such as bank accounts, property and life insurance).
- You should report changes at any time during your certification period that might increase the amount of your benefits (like the birth of a child or losing income).
- O Semi-Annual Reporting: Most households will be mailed a semi-annual report where all changes must be reported and given to ISD.
- O Annual Reporting: Households that get fixed income like Social Security will be mailed an annual report where all changes must be reported and sent to the ISD office.
- Regular Reporting: There are few households that have to report changes as they happen. These households must report all changes within 10 calendar days from the date the change happened.
- Medicaid Medicaid recipients are required to report certain changes that might affect their eligibility to ISD within 10 days from the date the change happened. Changes you should report include the following:
 - 1. <u>Living arrangements or change of address:</u> Report any change in where an eligible recipient lives or gets mail.

- 2. <u>Household size:</u> Report any change in the household size, including the death of an individual who is included in the household and/or any pregnancies of household members.
- 3. Enumeration: Report any new social security number of individuals receiving Medicaid benefits in the household, including any newborn receiving Medicaid.
- 4. <u>Income:</u> Report any increase or decrease in the amount of income. For some categories of Medicaid, such as children and pregnant women, changes in income do not affect eligibility until the renewal date.
- 5. Resources: Reporting changes in what you own (such as property or money in the bank) is only required for Institutional Care, Waiver, Working Disabled Individuals, Supplemental Security Income (SSI) Extension, and Medicare Savings Program Medicaid.

(g) Will I have to participate in the New Mexico Works Program?

■ Cash – Yes, all adults getting TANF cash assistance participate in the New Mexico Works Program. You will be contacted by the New Mexico Works (NMW) service provider. When you do not complete or report your work activity, you can lose some and eventually all of your cash assistance. This is called a sanction. The first time, we will want to talk with you to try and correct the sanction before it happens; this is called conciliation. A sanction will reduce your benefits in the following three ways: 1st Sanction – 25% cash reduction; 2nd – 50% cash reduction; and the 3rd – Case Closure. When you meet any of the following situations, you may be able to receive different work activities or less hours if any of the following apply to you:

■ Single Parent Caring for a Child under 12 Months Old – 1 lifetime limit	■ Temporary Personal Situations – Up to 30 days
■ Age 60 or Older	■ Disabled
■ Pregnant in Third Trimester or Six weeks post-partum	Caring for a III or Incapacitated Household Member
Single Parent caring for a Child under 6 years old (no childcare)	■ Domestic Violence (Family Violence Option)
 Impaired, temporarily or permanently, as determined by IRU 	 Good cause for the need of Limited Work Participation status

(h) What other help is available?

By accessing the link below, you will find resource listings available throughout New Mexico. You will find the resource listings by county.
 http://www.hsd.state.nm.us/LookingForAssistance/Field Offices 1.aspx

10. Important Information About Your EBT Card

(a) First EBT Card

If this is your first SNAP/Food or Cash assistance case with the New Mexico Human Services Department, your EBT card will be mailed to you on the first working day after your application is entered into the ISD computer system by the local ISD office.

You should receive your EBT card within 7 days of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from our EBT contractor. To activate your card and get a PIN, please call 1-800-843-8303 24 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

Important: If you have an EBT card and you order a new one, your old card will be deactivated. You will have to wait for your new card to arrive in the mail before you can access your benefits. When ordering a new card your PIN number will not change. You can change your PIN when your new card arrives by calling the EBT contractor at 1-800-843-8303.

(b) I have an EBT Card that I know works.

If you have received SNAP/Food or Cash Assistance in the past and know that your EBT card works, please let ISD know that you do not need a new card. You will be able to access your benefits once your case is approved.

If you only forgot your PIN number, but your card still works, please call 1-800-843-8303 - 24 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm, to get a new PIN. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

(c) My EBT Card does not work.

If you have received SNAP/Food or Cash assistance in the past and your EBT card does not work, please call the EBT contractor Service Desk at 1-800-843-8303 or 1-800-283-4465. Your new EBT card will be mailed to you on the first working day after you request one from the EBT contractor Customer Service Desk.

You should receive your EBT card within 7 days of date of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from our EBT contractor. To activate your card and get a PIN, please call 1-800-843-8303 - 24 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

(d) <u>I lost my card.</u>

If you have received SNAP/Food or Cash assistance in the past and your EBT card does not work, please call the EBT contractor Service Desk at 1-800-843-8303 or 1-800-283-4465. Your new EBT card will be mailed to you on the first working day after you request one from the EBT contractor Customer Service Desk.

You should receive your EBT card within 7 days of date of applying. If 7 days have passed, and you have not received your card, please contact the EBT Help Desk at 1-800-283-4465 so arrangements can be made for you to pick up a card at the local county ISD office.

You must activate your card when you get it. You need to get a Personal Identification Number (PIN) from the EBT contractor. To activate your card and get a PIN, please call 1-800-843-8303 - 24 hours a day or 1-800-283-4465, Monday-Friday, 8:00am to 5:00pm. If you have any questions regarding the EBT card procedure, please call 1-800-283-4465.

11. Penalties for SNAP/Food Assistance Violations

You must not give false information or hide information to get SNAP/food assistance, including EBT cards. You must not trade or sell your EBT card or your PIN. You must not allow a retailer to debit your EBT account in exchange for cash. You must not change EBT cards to get SNAP/food assistance you are not eligible to receive. Do not use, or have in your possession, an EBT card that is not yours and do not let someone else use your card. You must not use your SNAP/food assistance benefits to buy non-food items, such as alcohol, tobacco or paper products. You must not use someone else's EBT card for your household. You must not use your SNAP/food assistance benefits to pay credit accounts.

Anyone intentionally breaking any of these rules could be barred from receiving SNAP/food assistance for 12 months (1st violation); barred for 24 months (2nd violation); barred permanently (3rd violation); subject to \$250,000 fine, imprisoned up to 20 years, or both; suspended for an additional 18 months. Anyone intentionally breaking these rules could also be prosecuted under other federal and state laws containing criminal penalties.

Anyone who intentionally gives false information or hides information about identity or residence to get SNAP/food assistance in more than one household at the same time could be barred for 10 years.

Anyone convicted of trading food stamps for a controlled substance could be barred from receiving SNAP/food assistance for 24 months (1st violation) and barred permanently (2nd violation).

Anyone convicted for trading SNAP/food for firearms, ammunition, or explosives will be permanently ineligible to participate in the Program (1st violation). Anyone convicted for buying or selling SNAP/food assistance of \$500 after September 22, 1996 and anyone convicted of a drug-related felony will be barred permanently.

12. Fair Hearing Rights

Your Right to a Hearing - You can ask for a hearing if you do not agree with a decision HSD has made regarding your application/benefits. A hearing will give you a chance to explain why you do not agree. Any time you disagree with a decision taken on your case, you have the right to request a fair hearing with an official who is required by law to review the facts of every case in a fair and objective manner and give you a chance to explain why you do not agree.

In what situations can you ask for a fair hearing?

- You apply for benefits and are denied, or
- You disagree with a decision on your case, or
- You believe your benefits were not calculated correctly, or
- A change was made that you do not agree with.

By when must you ask for a fair hearing?

You have 90 days from the date of notice to ask for a hearing. If you ask for a hearing within 13 days from the date of this notice, you will continue to get the same amount of benefits you received before we took the action in this notice. You will continue to get these benefits until the Department decides your case, unless another change is made to your case. Changes in benefits may be made after you have asked for a hearing if the reason for the change is not the same as the reason for the hearing. If you lose the hearing, you may have to pay back any benefits you received while the Department decided your case. You do not have a right to a fair hearing if the Department's decision which you are challenging was the result of a Federal or State mass change. (Revised 7/15/14)

How do you request a fair hearing?

- Complete and return the bottom of a notice, or
- Write or call your local HSD office, or Customer Service Center at 1-800-283-4465
- Write the Department's Fair Hearing's Bureau at HSD, P.O. Box 2348, Santa Fe, N.M. 87504-2348, or by calling 505-476-6213.
- If you disagree with a decision by the New Mexico Health Insurance Exchange (NMHIX), you may appeal the action by contacting the NMHIX at 1-800-31802596 and inform the NMHIX that you believe their action should be reconsidered. You may authorize someone else to represent you in the appeals process.
- After you ask for a fair hearing, HSD or the NMHIX will send you a letter telling you the date, time and place where your hearing will be held. HSD hearings are usually at the ISD office. The hearing will be conducted by a hearing officer from the HSD Fair Hearings Bureau or the NMHIX. Prior to the hearing, you or your representative can look at your case record and any proof that will be used to decide your case. You will tell why you believe the HSD or NMHIX decision to be wrong. You may bring witnesses and present proof. You may question the county office or the NMHIX about the action taken and the proof presented. You may represent yourself or you may be represented by a friend, household member or an attorney. For information on where you can get free legal help, call 1-833-LGL-HELP (1-833-545-4357).
- After the hearing, the hearing officer will make a report. The HSD Division Director or the NMHIX Director will decide whether the action was right or wrong. After your case has been decided, you will be sent a letter telling you about the decision and why the decision was made. (Revised 11/01/18)

Employer Coverage Form

You don't need to answer these questions unless someone in the household is eligible for health coverage from a job, even if they don't accept the coverage. Attach a copy of this page for each job that offers coverage.

Failure to complete this form will <u>not</u> delay your application for other benefits like food assistance, cash assistance or Medicaid.

The New Mexico Health Insurance Marketplace (NMHIX) application asks questions about any health coverage available through a current job (even if it's from another person's job, like a parent or spouse) to figure out if you might be able to get help paying for health insurance. Use this form to get the information you need from the employer who offers health coverage. The NMHIX will verify this information, so it's important to be accurate. If you have more than one job that offers health coverage, use a separate form for each employer.

Employee Name (First, Middle, Last)			Em	nployee Social Security Number
Employer Information: Ask the employer for this information.				
Employer name			Employer Iden	ntification Number (EIN)
Employer Address			Employer Pho	ne Number
City			State	Zip code
Who can we contact about employee	health coverage at this	s job?		
Name:	Phone:	Email:		
Tell us about the health plan of	ffered by this emp	oloyer.		
☐ This employee isn't eligible for co	overage under this emp	ployer's plan.		
The employee is eligible for coverage	under this employer's	plan on	(Start Date).	
List the names of anyone else who is	eligible for coverage fr	om this job:		
•		•		
What's the name of the lowest cost se standard" set by the Affordable Care A				

How much would the employee have to pay in premiums for that plan?
\$ How Often? Weekly Every 2 weeks Twice a month Monthly Yearly Other
What change, if any, will the employer make for the new plan year?
 □ No change. □ Employer won't offer health coverage. □ Employer will start offering health coverage to employees or change the premium for the lowest-cost plan that meets the minimum value standard.
Date of change, if applicable:

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						Protec	cted: See Pr	ivacy Notice*		
PERSONAL INFORMATION							This information not to be copied.			
1	NAME: Last First		Middle Name or Initial		Gender	Birth Date	Soc	cial Security Number		
PHYSICAL STREET ADDRESS WHERE YOU LIVE NOW										
2	Street Address	Apartment, Unit, or Lot #		City		Zip				
ADDRESS WHERE YOU GET YOUR MAIL (If different from above)										
3	Mailing Address City					Zip				
4	If you are changing your name on this appli Last, First, Middle	ou previously reg	istered? 5	E-Mail Address (*option	nal)					
POL	ITICAL PARTY	ME TELEPI	HONE NUMBER (optional) POLL V			POLL WORKER				
6	NOTE: You must name a major political party to vote in primary elections. ▶▶▶▶	If you choose NO PARTY, check this box.	7		telepho	e County Clerk make this ne number public tion purposes?	□ NO	Would you like to serve as an election day precinct worker?		
8	I hereby authorize you to cancel my previous registration in the following county and state.	City or Township	1		County			State		
Please answer the following questions: ATTESTATION OF QUALIFICATION										
9	Are you a citizen of the United States? Will you be 18 years of age on or before the next general election? If you checked "NO" to any of the questions above, do not complete this form. If you have been convicted of a felony and are currently on parole or supervised probation do not complete this form			I swear/affirm that I am a citizen of the United States and a resident of the state of New Mexico; that I have not been denied the right to vote by a court of law by reason of mental incapacity; that I am, or will be at the time of next election, 18 years of age; and, if I have been convicted of a felony, I have completed all conditions of parole and supervised probation, served the entirety of a sentence or have been granted a pardon by the governor. I further swear/affirm that I am authorizing cancellation of any prior registration to vote in the jurisdiction of my prior residence; and that all information I have provided is correct. SIGN YOUR FULL NAME OR MARK ON THE LINE BELOW:						
10	Name of agent who assisted you in filling or form:	ut this VRA	A ID #	_						
DO NOT WRITE IN SHADED AREAS – FOR OFFICIAL USE ONLY										
Date	ed for filing in County Registration Records	/ Filing Clerk					DIST. REP DIST.			
IN ORDER TO PROCESS YOUR CERTIFICATE OF REGISTRATION				YOU WILL RECEIVE CONFIRMATION BY MAIL OF YOUR REGISTRATION						
YOU	YOU MUST COMPLETE THIS APPLICATION. FROM THE COUNTY CLERK.									

Your Social Security number and date of birth are required to register to vote. Pursuant to New Mexico law, the secretary of state, county clerk or any other

registration official agent may not release to the public a voter's social security number or date of birth. A person who unlawfully copies, conveys, or uses information from a certificate of registration is guilty of a fourth degree felony. See NMSA, 1978 § 1-4-5 and NMSA, 1978, 1-4-5.4.

USE THIS AREA ONLY IF YOU LIVE AT A RESIDENCE WITH NO PHYSICAL ADDRESS

Per NMSA 1978 § 1-5-14(D) voter files provided to the public shall not include email address.

If the address where you live ("Physical Address") is one of the following: ■a rural address	MAP						
■a non-street address ■a non-traditional place	WAP						
In the space provided to the right, you must draw a map of where you live in relation to local landmarks, such as roads, schools, churches, stores, etc. This will help your county clerk to determine your correct voting precinct.							
Also, in the space below "RURAL ADDRESS DESCRIPTION", please describe the following: 1. the actual number of the state or county road on which your residence is located, and on which side of the road it sits (east, west, north, south); 2. the number of the nearest state roads that cross your road (in both directions from either side of your home), or the names of the identifiable landmarks; 3. the distance and direction you would travel from home to reach these roads; 4. the distance you would travel to reach your home if you live on a private road that is an extension of a public road (please note at which end of the public road your road begins east, west, north or south). EXAMPLE RD 678, north side, 1 mile east of RD 615 OR- RD 73, west side, 1 mile north of Smith's store and 4 miles south of RD 698 5. any county issued rural address assigned to your physical residence where you live now: EXAMPLE 3251 CR W Grady, NM 88120 This address may also be used in Block 2 "PHYSICAL ADDRESS WHERE YOU LIVE NOW" on the reverse of this form.	N W + E						
RURAL ADDRESS DESCRIPTION	S						
ALL VOTER REGISTRATION FORMS MUST INCLUDE A MAILING ADDRESS IN BOX 2 OR BOX 3 ON THE REVERSE OF THIS FORM.							